Sender and Date Received	Comments
1	I am writing this letter to support the great work of Community Home Repair Projects of Arizona (CHRPA). Helping the
D. Grady Scott, Pastor	less fortunate in our community make much needed repairs to their primary residence is an important asset. I hope
Grace Temple Missionary Baptist	this work will continue to make a positive difference the Tucson community.
April 18, 2016	
Received during Public Comment	
Period – March 19 thru April 18	
2	I am writing today to ask that Amendment #4, the centralized waiting list be reconsidered. The centralization of the
From: Carrie Nelson	eligibility process for non-profits involved in the Housing Rehab Collaboration will eliminate the ability to rapidly
<development@chrpaz.org></development@chrpaz.org>	respond to repair emergencies and it is a step backwards for our city. "During FY 2014 the Public Housing Program
To: "HCDcomment@tucsonaz.gov	
<hcdcomment@tucsonaz.gov></hcdcomment@tucsonaz.gov>	of Public Housing units." (p. 74, Consolidated Plan FY 2017)
Date: 4/18/2016 2:23 PM	Being able to make this important choice is good for the people of Tucson and makes sense. Each organization in the
Subject: Public Comment -	HRC has a different scope of work just as, I imagine, each Public Housing unit has unique characteristics. The HRC is
Amendment #4	committed to improving and stabilizing Tucson's aging housing stock but approach this goal in different ways. A
	centralized waiting list will not help these agencies, or the city, reach this goal.
Received during Public Comment	If preserving the current system of eligibility and intake is not possible, I would ask that the Housing Rehab
Period – March 19 thru April 18	Collaborative be allowed to work together during FY 2017 to create an acceptable system. As a group, we can work
•	together to plan for and implement a system that will conform to the desire for uniformity and fairness while
	preserving the ability of some agencies (CHRPA and DIRECT) to respond to emergencies in a timely manner. This
	decision should not be made hastily or without considering that the biggest consequences will fall on low-income
	residents seeking help.
	These members of our community, our neighbors, should not have to be without cooling, or water, or a safe entrance
	to their home while the waiting list, which has not been adequately planned for, is implemented. As with any new
	system, mistakes will be made and delays will occur. Vulnerable people in Tucson should not be left at risk because an
	untested system with inevitable faults has been implemented too quickly.
	Please reconsider Amendment #4 to the Consolidated Plan.
	Carrie Nelson
	Community Home Repair Projects of Arizona (CHRPA)
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income
	eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered
	by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting
	assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility
	review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the
	waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for time-

sensitive verifications information and data sharing that only the PHA can authorize.

The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners.

On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.

3

From: alison wood <alison.michal@gmail.com> To:<HCDcomment@tucsonaz.gov> Date: 4/18/2016 12:34 PM Subject: Public Comment on Proposed Amendment 4

Received during Public Comment Period – March 19 thru April 18

Dear Ann Vargas and the HCD Department,

I am writing today to urge you to reconsider the CDBG funding allocations outlined in the FY 2017 Annual Action Plan and proposed Amendment #4 to the City of Tucson Five Year HUD Consolidated Plan. This Amendment would force people, often those at risk for losing their homes, to wait an unknown amount of time before they could get help to resolve a home repair emergency. Community Home Repair Projects of Arizona has more than thirty years of history managing its own client list and responding quickly to emergencies: Amendment #4 would destroy CHRPA's ability to respond quickly to critical needs. It may be hard to picture a "home repair emergency," unless you've been out in the field or had one at your own home. I worked at CHRPA for three years, and can picture countless emergencies. The mobile home I visited one day that had what looked like a fountain next to it, because a water line had just broken and water was being lost at an astounding rate. The heater that refused to work when temperatures dropped below freezing, in a home where an infant and a new mother huddled under blankets in the living room. The house where a man with COPD could barely breathe because the swamp cooler had just quit in the middle of July. CHRPA sent crews of volunteers and staff out to address these emergencies within days, because of its agility and efficiency. I hope that we support CHRPA and our neighbors, instead of consigning people to a wait-list when something goes horribly wrong. CHRPA is one of several home-repair non-profit agencies in Tucson, but is the only one who has had such success in responding quickly to critical needs. CHRPA fills an important niche, holds a key place in the web of social services that keep Tucsonans healthy and housed.

One day in February I was in the CHRPA office when a field worker from Southwest Gas called. He was at the home of a 92-year-old woman; she had a gas leak, and he had to shut off gas service to her whole home. She would be without a stove, an oven, hot water, or any heat for her home at all. Wasn't there something we could do, the SWG tech asked? Because of the independence CHRPA has, we were able to take that woman an electric space heater the *same day *and replace her whole gas system by three days later.

I still think about this woman, and the thousands of people like her that CHRPA helps every year. It is this kind of service that will be impossible, that will be completely missing from Tucson if this Amendment passes.

Please do not pass Amendment 4.

Thank you for your time, **Alison Wood**

Ward 3 Registered Voter

May, 2016

[CITY OF TUCSON SUMMARY OF ALL PUBLIC COMMENTS RECEIVED FOR FISCAL YEAR 2017 ANNUAL ACTION PLAN AND CONSOLIDATED PLAN AMENDMENTS]

RESPONSE:

The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize.

The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners.

On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.

Dear Karin, Steve, City Leadership,

I am asking that the City not to cut CHRPA's CDBG funding by 50%. This funding provides support for projects like gas and water line replacements, wheelchair ramps, and tub conversions in Tucson.

As TEP, SW Gas, PCOA and other organizations will affirm- CHRPA is a first responder to life threatening safety issues for low income persons in Tucson. Often they are elderly or disabled. To be on a wait list for water, or electricity or a ramp into a trailer puts the elderly person in a threatened health position. These are not "nice to have" repairs like towel racks or a planter. I personally have worked with CHRPA dozens of times over the past 15 years, and why TEP donated funds to the emergency repair program.

An example from 3 years ago: A TEP meter reader called me about an elderly woman living in a dilapidated trailer on the west side. Next to her trailer was an pole connecting her electric line from the trailer to the TEP line at the road. It was falling over and her cooler had slid to edge of trailer roof. She was frail and could barely walk. The meter reader wanted to know if we could help her, as he felt she was in danger. First I called PCOA, they said they had a long waiting list and it might be weeks before anyone could even do a site visit, months until repair. So then I call Scott Coverdale. In his usual upbeat and helpful manner, he promised to check out the site that day. Next day he called me with the scope of work that needed to be done. In addition to needing a new service pole & electric hookup to the trailer (the repairs were the property owners, not TEP bailiwick), a new mounting and repairs on her cooler – this elderly crippled woman had no water. Her water line had frozen the previous winter and she either didn't know how to schedule or couldn't afford a plumber. She had connected a hose to the neighbors to get water by the bucket!

So TEP helped, and Scott's amazing team of volunteers did all of the repairs, using funds and donations from a variety of sources. This collaboration and leveraging of resources is what CHRPA does beautifully and why they are one of the

4

From: Sharon Foltz wb50az@hotmail.com

To: Ann Vargas

ann.vargas@tucsonaz.gov
Date: 4/18/2016 9:57 AM
Subject: city council funding for

emergency repairs

To: betsy211@cox.net

director@Chrpaz.org

To: director@chrpaz.org

Judith Anderson

To:

Judith.Anderson@tucsonaz.g

<u>0V</u>

To: seddy@tep.com

Ward 3

To: Ward3@tucsonaz.gov

Ward6	BEST and most dependable nonprofits in Pima Co. And why City of Tucson & Pima Co should continue to fund them at
To: Ward6@tucsonaz.gov	the max possible. How many TFD paramedic visits to elderly & disabled households equal \$100,000? I guarantee you
	the preventative work of CHRPA volunteers is more cost effective and saves the suffering so paramedics don't have to
Received during Public Comment	resuscitate a dehydrated woman.
Period – March 19 thru April 18	This emergency response that CHRPA does so well leads into Amendment 4, a proposal to the Consolidated Plan that
·	would centralize the application process and create a "master waiting list" for all city-funded rehab and repair projects.
	Instead of fixing a broken cooler within a week, CHRPA will have to tell clients to take their paperwork to the city, hope
	the waiting list is open, and then wait. There will likely be at least a year of waiting. This will eliminate their ability to
	respond quickly and put at risk the other 50% of funding in mission of emergency home repair. PLEASE DO NOT CLOSE
	the ability of organizations to do emergency home repairs.
	I am including Steven Eddy, TEP Government relations and Betsy Bolding, community advocate, as they are familiar
	with the importance on emergency home repairs.
	THANK YOU FOR your attention to this matter.
	Sincere regards
	Sharon Foltz, community volunteer & TEP retiree
	850-5760
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income
	eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered
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	review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the
	waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for time-
	sensitive verifications information and data sharing that only the PHA can authorize.
	The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation
	program. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the
	Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead
	Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist
	homeowners.
	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
	includes General Funds for CHRPA for Acute Emergency Home Repair program.
5	The Metropolitan Education Commission (MEC) was surprised to learn that Tucson Mayor and Council action had
From: "Metropolitan Education	changed the 2016 – 2017 recipient list for the Tucson Housing and Community Services' Human Services Zoom grants.
Commission"	Further, it was equally surprising that only previous recipients would qualify for the 2016 – 2017 funding.
<metcom@theriver.com></metcom@theriver.com>	The MEC submitted a City Human Services funding proposal for the Regional College Access Center (RCAC) which

To:<HCDcomment@tucsonaz.gov> Date: 4/18/2016 8:27 AM Subject: Metropolitan **Education Commission Concern** Regarding 2016-2017 Tucson **Human Services Funding** Attachments: Metropolitan **Education Commission Concern** Regarding 2016.docx

June Webb-Vignery, Ph.D. **Executive Director** Metropolitan Education Commission 930 E. Broadway

Tucson, AZ 85719 Phone: (520) 670-0055 Fax: (520) 670-1110 metcom@theriver.com www.tucsonaz.gov/mec

Received during Public Comment Period – March 19 thru April 18

focuses on low income and first generation students. We followed all the rules governing this submission and learned a few weeks ago that it was ranked by the selection committee to receive City funding of \$51,895 contingent on Tucson Mayor and Council approval.

Throughout the twenty-six year MEC history, City and Pima County funds have served as leverage for securing foundation, state, and federal funds for MEC programs benefiting Tucson's K-12 schools and students. For every City dollar received, we have generated at least \$39.00 match in other funding. The current City funding through Tucson Housing and Community Services is to support the recent Helios Education Foundation's College Knowing and Going Initiative (CKGI) wherein the MEC as CKGI southern Arizona Intermediary brought to Tucson school districts (Flowing Wells, Tucson, Sunnyside, Vail and to the Nogales school district) 1.8 million dollars to increase student access and success in higher education.

The 2016 Tucson Human Services Funding provides MEC staff support and a "Summer Melt" program for the CKGI grant. "Summer Melt" projects capture low-income and/or first generation students who have secured scholarships and/or Free Application for Federal Student Aid (FAFSA) funding and have registered for college. For a myriad of reasons and tied to students' low income status, many fail to matriculate to college in the fall. Tucson's "Summer Melt" program will address this problem and ensure that students move forward into college. The City funding also provides match for the Tucson FAFSA Challenge, a community-wide initiative to increase the number of students completing FAFSAs.

The MEC determined to maintain the RCAC with fundraising and vigorous grants writing after Tucson Mayor and Council removed RCAC support during the economic crisis of 2010-2011. Although the City together with Pima County had established the Center as the first in Arizona to work with under-served and first generation students, the MEC understood the necessity for Mayor and Council action.

Today, however, it is difficult to comprehend why the MEC will not receive RCAC funding for 2016-2017 after the selection committee gave its approval. We are a small City/County Commission, but we have a powerful ability to affect Tucson's economic development. By 2020, an estimated 68 percent of all jobs in Arizona will require a postsecondary education. As more and more of Tucson's high school students access higher education and find successful careers, their movement out of poverty will provide growth for our entire community.

We need Tucson Mayor and Council's help and support to make it happen. Please reconsider the Tucson Mayor and Council decision not to fund the Regional College Access Center for 2016-2017.

On May 3, 2016, Mayor and Council did approve the Human Services funding recommendations from HCD which includes

General Fund support for Metropolitan Education Commission – Regional College Access Center

RESPONSE:

6 From: <jevers1914@cox.net> To:<HCDcomment@tucsonaz.gov> CC: Carrie Nelson <development@chrpaz.org>, Scott

Coverdale <scott@chrpaz.org>

Greetings,

I am writing to ask for reconsideration of the decision to reduce the emergency home repair fund given to Community Home Repair(CHRPA) and the waiting list for home repairs to be addressed by the City. I am on the Board of Directors of CHRPA and am able to see firsthand, as a volunteer, and a Board member the necessary work that this wonderful organization provides. CHRPA has partnered with the City for over 30 years to provide emergency home repairs to low

Date: 4/17/2016 3:37 PM Subject: Community Home Repair Projects of Arizona

Received during Public Comment Period – March 19 thru April 18

income residents who otherwise would not be able to secure repairs or safety conversions to their homes. We are the only volunteer organization that provides emergency repairs, and this is done with a small army of dedicated volunteers and highly skilled staff members. To understand the value of our work you would have to spend some time going to homes that have broken coolers in the heat of the summer, leaking water lines that aren't repaired because there are no funds, holes in floors where people have fallen and broken bones, roof leaks patched with tarps, and backed up sewer lines. We solve these problems every day, and we are by far the most productive of the organizations in Tucson doing this kind of work.

In reviewing the priorities for funds in the City of Tucson, the term that is associated with improving housing comes up often. What we do does not improve houses, it restores them to safe and secure status. We only do necessary repairs for health and safety. We do not paint, and we do not plant trees. We work tirelessly to help provide homes that can be used safely and efficiently.

Reducing our funds by 50% as it has been proposed, will reduce people living in acceptable housing by an amount several times greater than what we have today. Our clients, for the most part, will not be able to navigate the requirements to get placed on a waiting list. Emergency repairs will not be performed in a timely manner.

As a retired physician, I have been providing care to people my entire career. To make a decision to not fund basic home repair and safety upgrades by the proposed amount will not only reduce the health and well being of families and individuals, but will lead to a further deterioration in the housing status of individuals, neighborhoods, and Tucson. Please seriously reconsider the proposal to reduce these very important and necessary funds. Last year, CHRPA completed approximately 1,500 jobs for low income homeowners in Tucson. We get requests every day for help, and make every effort to compete each request.

I also noticed that the proposal describes the purchase of ten new ambulances. Being in the medical field, I completely understand the need for new and updated equipment. However, if a 911 call is made, an ambulance will be dispatched. If it is not new, it will still be functional. Reducing our funding will prevent us from being functional to hundreds of people in remarkable need for our services. I don't see how the decision can be made to deny residents the assistance to allow them to continue in their own safe, and intact homes.

In this time of need, the basic requirements for life are food and shelter. CHRPA has provided help to thousands of residents over the last 33 years, and most of that time as a partner with the City of Tucson. Our commitment should be toward helping more people with the basic requirements, not fewer.

I trust that the final decision is still pending. I also trust that the decision will be made to choose basic humanity to our neighbors and citizens. I will make myself available if more information is requested. Thank you for your attention,

James M. Evers, M.D.

Board of Directors Community Home Repair Projects of Arizona May, 2016

[CITY OF TUCSON SUMMARY OF ALL PUBLIC COMMENTS RECEIVED FOR FISCAL YEAR 2017 ANNUAL ACTION PLAN AND CONSOLIDATED PLAN AMENDMENTS]

RESPONSE:

The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize.

The City of Tucson is facing a budget challenge. Part of this issue is in finding funds to replace part of the Fire Department's aging emergency response vehicles - the ambulances. Most of their ambulances are more than 12 years old and the average life of an ambulance is 6 years. HCD was directed to see if funds could be made available to finance the replacement of part of the ambulance fleet. CDBG funds are allowed to be used to replace fire equipment/vehicles provided the vehicle serve an area where more than 50% of the occupants are low/moderate income. From reviewing the fire districts, we determined, using HUD mapping tools, that 12 of these districts will meet this requirement. Based on this, we recommended using the CDBG funds to finance the replacement of the vehicles that serve these areas. We believe that since the city is responsible to provide this service to all citizens, we want to ensure that the citizens in these areas are served with equipment that will perform properly and efficiently during an emergency.

The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners.

On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.

From: "Ken & Char Schildt"
<schildts2@gmail.com>
To:<HCDcomment@tucsonaz.gov>
Date: 4/17/2016 2:59 PM
Subject: CDBG Funding and
Ammendment #4 to the City of
Tucson Five Year HUD Consolidated
Plan

Received during Public Comment Period – March 19 thru April 18 I am writing today to urge you to reconsider the CDBG funding allocations outlined in the FY 2017 Annual Action Plan and proposed Amendment #4 to the City of Tucson Five Year HUD Consolidated Plan.

As coordinators of a program that brings older people to Tucson to volunteer with CHRPA, we are concerned how the budget cuts and the required waiting list as outlined below, will seriously cripple the critical work that CHRPA does. This work benefits the people whose homes are serviced, as well as the community at large. In addition, the people who come here to volunteer with CHRPA contribute to the local economy. Many would no longer come if CHRPA could no longer continue to provide the services it does. With the funding allocation changes outlined in the FY 2017 City of Tucson Annual Action Plan, CHRPA's funding would be cut by 50%. CHRPA is a highly efficient organization, able to leverage in-kind donations and thousands of volunteer hours to stretch it's funding. In effect, if

CHRPA loses \$100,000 of CDBG funding from the city, it cuts the amount of service the agency can deliver by three times that amount. However, this reduction of funds is not the biggest threat to CHRPA's ability to deliver critical services.

Proposed Amendment #4, the Owner-Occupied Housing Rehabilitation Program Waiting List will eliminate CHRPA's

ability to respond quickly to home repair crises with CDBG funding. When water is gushing into the yard, or the temperature inside the mobile home is over 100 degrees, or the toilet hasn't flushed in weeks, CHRPA can't wait. People can't wait. The City of Tucson shouldn't wait. These are real people in our community living in substandard housing and dangerous situations. Situations that cannot be added to the bottom of a long waiting list and not attended to for months or years without consequences. Most of the time, the waiting list will not even be accepting new applications. CHRPA's clients are often socially isolated and lack adequate transportation. CHRPA's current method of intake involves visiting each home to gather paperwork and assess the actual critical needs in the home. For many clients, this support is crucial to the application process. Moving to a centralized system outside the home diminishes a vulnerable person's chances of applying for help while also eliminating the rapid response that is unique to CHRPA.

For over 30 years, CHRPA has partnered with CDBG and has been the unique non-profit provider of emergency home repairs. The proposed amendments to both the Action Plan and the Consolidated Plan have serious implications for low-income populations and their access to safe, healthy, and decent housing in our community. Members of the City Council, Mayor Rothschild and City Manager Ortega please help preserve this well-proven means of addressing critical needs for the people of Tucson.

Ken and Char Schildt

RESPONSE:

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On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.

Q

From: "Linda Leatherman" <|cleatherman@cox.net>
To:<Ann.Vargas@tucsonaz.gov>
Date: 4/14/2016 7:07 AM
Subject: Keep CHRPA

From: Linda Leatherman

Subject: Keep & expand CHRPA funding

For its 30 years of existence, CHRPA has provided critical, rapid response housing repairs for poor, disabled, aged, marginalized homeowners. It has trained, organized, dispatched and maintained a virtual army of volunteers - many who are retired professional electricians, plumbers, housing contractors. In addition, CHRPA is founded as a compassionate ministry of the Mennonite Church and has an influx each winter of working age, professionally skilled

funding Received during Public Comment Period – March 19 thru April 18	church members who devote the season to repairing roofs, installing roof-top furnace-air conditioning units, laying floors, replacing non-functioning plumbing. Additionally, CHRPA saves huge amounts of precious water by its rapid response to broken and leaking water pipes. It has been my personal experience that CHRPA has responded the same day or within 24 hours to requests for broken water pipes. The proposed "wait-list" through a government agency would greatly impede response time. The government does not have the personnel resources to meet the demand that Tucson's aging housing stock would place on the system. To have a competent, professionally organized, non-profit corporation with 45 to 60 no-cost (volunteer) laborers providing excellent housing repairs is an asset few governments have as a support. Tucson needs to nurture and expand the availability of CHRPA services rather than devolve them, especially as the area struggles to provide safety nets and services to our large population trapped in poverty.
	Labor costs are the major costs of housing repairs and these are the costs that CHRPA saves home owners and are the costs the City government can not afford to take on. CHRPA also encourages community and homeowner donations to pay for supplies. Without CHRPA services the aging housing stock will further deteriorate and will greatly affect the health of those forced to live in unsafe, unhealthy housing conditions.
	Linda
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
9	The Mayor and City Council
>>> Maxine Goldstein	City of Tucson
<maxinebrian@icloud.com></maxinebrian@icloud.com>	255 West Alameda
4/13/2016 3:02 PM >>>	Dear Mayor Rothschild and City Council Members;
13400 E SahuaroSunset Rd	My name is Maxine Goldstein. I am a Tucson resident and I have been affiliated with the Pima Council on Aging for approximately eight years, first as a member of the Community Advisory Council, then Chair of the Council and

May, 2016

[CITY OF TUCSON SUMMARY OF ALL PUBLIC COMMENTS RECEIVED FOR FISCAL YEAR 2017 ANNUAL ACTION PLAN AND CONSOLIDATED PLAN AMENDMENTS]

Tucson, Az 85749

Received during Public Comment Period – March 19 thru April 18 currently as a member of the Board of Directors. I have served in a professional capacity in programs helping elders since 1983.

At the recent Festival of Books I served as a volunteer at the PCOA booth. During the two hour time that I was present numerous community members come to our booth seeking information and assistance as well as to express thanks to PCOA for services rendered.

Each person I spoke with had their own story in which a common and consistent theme prevailed. These individuals were helping parents, siblings or neighbors maintain living in their Tucson homes, with the assistance of PCOA. The frail, home bound who needed help with meal preparation, food shopping, personal care and maintaining a safe, clean environment in which to live all received a response to their diverse needs from one source, PCOA. I was proud to see that PCOA staff presented information and options to each and every question.

More than one individual was relieved to learn they could turn to PCOA as a safe, reliable, professional and comprehensive source for caregiving assistance and be relieved of this burden for a neighbor or friend. Tucson is a caring community, where people help neighbors, but there comes a time when professional support is needed and PCOA is there to provide that help.

While individual community members do their best to help elders in need, it is also gratifying and essential to know that the City of Tucson also acknowledges their citizens in need and provides funds to the agencies which help them. The financial support you provide through Human Service General Funds and Community Development Block Grant funds is crucial to helping PCOA fulfill it's mission to help seniors and their caregivers. This funding is often leveraged to access additional financial support. Both public and private funders appreciate that PCOA is a valued and recognized partner of the City of Tucson.

In 2012, as Chair of the Advisory Council, I had the opportunity to work with agency staff, community officials and other professionals in the collection of information for a subsequent PCOA report on community needs. Our research phase, confirmed by survey results and interviews, indicate that Tucson seniors want very much to remain living in their homes in the community for as long as they possibly can. They are living longer, many are able to function totally independent of any assistance and support, while others require help with one or more of the activities of daily living. The continued financial support of the City of Tucson, allows those individuals who require help to receive it with dignity, knowing they are valued members of a community they once worked in and actively contributed to its growth and vibrance.

Lastly, I have participated in the PCOA review process to select which elderly applicants receive City of Tucson grant funding for needed home repairs. That process was the most shocking and gut wrenching endeavor I have experienced as a PCOA volunteer. Each application told a compelling and sad story. I learned of serious health and safety issues which required immediate remedy, however it was extremely difficult to prioritize PCOA responses, knowing that we did not have sufficient funds to meet all needs. Although PCOA staff tried to find alternative solutions for those that we could not assist through the grant, it was troubling to know that the community needs were greater than our grant could cover.

The funds PCOA receives from the City of Tucson for Home Care Services, nutrition, care giver support, and Home

	Repair and Adaptation and Maintenance are crucial to helping maintain our eldest, frail, low income community members live their lives with dignity, in a safe environment. These funds also provide the ability for their caregivers; children and grandchildren, to work and be productive members of our community knowing that the needs of their loved ones are being addressed. PCOA thanks you for your support and I thank you for the opportunity to share my comments with you and for your continued support. Sincerely, Maxine Goldstein. M.S.
RESPONSE:	The intent of HCD is not to dissolve or permanently reduce the home owner housing rehabilitation program. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. Also, On May 3, 2016, Mayor and Council did approve the Human Services funding recommendations from HCD which includes General Fund support for four PCOA programs including Nutrition Program for Elderly, Family Caregiver Support, Home repair for Elderly, and Home Care Services for the Elderly.
10	My comments are regarding Community Development Block Grant (CDBG) funds and Proposed Consolidated Plan
>>> Barry & Fern Hieb	Amendment #4.
<pre><barryfern@cox.net> 4/13/2016 8:14 AM >>></barryfern@cox.net></pre>	Community Home Repair Projects of Arizona (CHRPA) is a worthy recipient of CDBG funds. CHRPA provides an amazing service to the poorest of the poor in Tucson repairing roofs, repairing water lines, replacing toilets, building wheelchair ramps, etc. If funding to CHRPA is cut nearly in half (as proposed), we are doing a major disservice to the poor people of our city.
Received during Public Comment Period – March 19 thru April 18	Also, CHRPA provides a rapid response time when calls come in, because most of the requests are for urgent needs. Proposed amendment #4 would require these people to get on to a waiting list that would delay the response time by months or years. If their water is turned off or if people in wheelchairs cannot get in and out of their houses, a long wait is unacceptable.
	CHRPA has a long, successful history with the city of Tucson. With the use of volunteer labor and with an overhead cost under 8%, the organization is very responsible in using funds from the City of Tucson. We ask that you NOT cut funding to CHRPA and NOT pass proposed amendment #4 as currently stated.
	Thank you.
	Fern Hieb
	2515 E. 7th St.
	Tucson, AZ 85716
	520-321-4080

RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
	includes General Funds for CHRPA for Acute Emergency Home Repair program.
11	I am writing to support the work of Community Home Repair Projects of Arizona. CHRPA provides a tremendous array
>>> "Martin, Hubert M - (hmartin)"	of services to some of the most needy and vulnerable people in Tucson, and does it efficiently with many highly trained
<pre><hmartin@email.arizona.edu></hmartin@email.arizona.edu></pre>	volunteers in addition to the small paid staff. The proposed funding cut would mean a lot of Tucsonans will continue to
4/12/2016 10:08 PM >>>	live in intolerable situations including lack of heat, cooling, water and safety.
, ,	Beyond the funding cut, Amendment 4 to the Five Year HUD Consolidated Plan is an even more serious threat to
Received during Public Comment	CHRPA's ability to respond to people's needs. Many of CHRPA's clients need emergency repairs that can't be provided
Period – March 19 thru April 18	through a waiting list. Many of them will not go to a city office to submit an application for home repairs, especially
	when the help they need now might arrive months in the future. These clients will, however, make a phone call to CHRPA as they have been doing for over 30 years.
	I understand the city has proposed the waiting list as protection against a possible HUD audit. I accept that the city
	needs to guarantee that HUD regulations are being followed, but I can't believe the waiting list is the best solution to
	this challenge. I hope the mayor and council will allow time for the parties with a stake in this issue to come up with a
	more creative solution that doesn't make it impossible for CHRPA to deliver its most critical services to the people who
	need them most.
	Respectfully,
	Hubert Martin
	437 E 1st St
	Tucson 85705
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income
	eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered
	by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting
	assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility

	review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the
	waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for time-
	sensitive verifications information and data sharing that only the PHA can authorize.
	The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation
	program. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the
	Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead
	Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist
	homeowners.
	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
	includes General Funds for CHRPA for Acute Emergency Home Repair program.
12	Cutting funding to local organizations like CHRPA and implementing a waiting list (per Amendment #4) is extremely
Karina Kreider – Shalom Mennonite	counter-productive to the well-being of the City and especially the City's poorest residents. The 5-year Consolidated
Fellowship, CHRPA	Plan makes clear that housing is an important issue and neither of these changes will benefiton the contrary it puts
Written comment at	many people at risk and into dangerous, even life-threatening situations. Additionally including the City's food security
Public Hearing	commission in the conversation about proposed Amendment #5 is something to seriously consider if the City wants to
April 12, 2016	adequately take care of its residents.
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income
	eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered
	by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting
	assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility
	review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the
	waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for time-
	sensitive verifications information and data sharing that only the PHA can authorize.
	The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation
	program. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the
	Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead
	Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist
	homeowners.
	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
	includes General Funds for CHRPA for Acute Emergency Home Repair program. This recommendation also includes
	funding for the Community Food Bank.
13	Concern: Proposed Amendment #5-Update to Human Services Planning and Project Allocation
Carolyn Jaedecke – CCS/COPD	for CDBG, ESG and General Fund
Written comment at	
Public Hearing	
April 12, 2016	
	<u>l</u>

RESPONSE:	On May 3, 2016, Mayor/Council did approve the revised Human Services funding recommendations from HCD. You may
1.0	view the list at https://www.tucsonaz.gov/files/hcd/FY17 Human Services Final Recommendation.pdf
14 Charles McBride – Community	COPD has been cut. Another cut is detrimental to our whole program.
Written comment at Public	
Hearing, April 12, 2016	
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which includes General Fund support for COPD's Job Readiness program and Southern Arizona Association for the Visually Impaired Education program for blind children. COPD's program for Education, Resources and Supports was not recommended for funding and did not get funded.
15	Community Home Repair Projects of Southern Arizona provides essential and necessary services in an efficient and
Alex Leoppky – CHRPA	people centered way. Cutting funding and implementing a 3 rd party waiting list will significantly reduce the
Written comment at	effectiveness and efficiency of this well-established and well-respected organization, and organizations partnered with
Public Hearing	CHRPA.
April 12, 2016	
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
16	Concerns: Community Development Block Grant (CDBG) Funds \$5,031,253
Michael McDonald – Community	Proposed Amendment #5-Update to Human Services Planning and Project Allocation
Food Bank of Southern Arizona	for CDBG, ESG and General Fund
Written comment at	Proposed Amendment #6-Update to the Citizen Participation Plan
Public Hearing	Invitation for Comments
April 12, 2016	

17	COPD proposed for 2 services for the Deaf, Deaf-Blind + Hard of Hearing for empowerment and counseling. Please
Ann Levy – COPD	review the way you determine funding for the highest disability group who cannot access other services without
Written comment at	costing more through interpreting services. Thank you.
Public Hearing	
April 12, 2016	
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which includes General Fund support for COPD's Job Readiness program and Southern Arizona Association for the Visually Impaired Education program for blind children. COPD's program for Education, Resources and Supports was not recommended for funding and did not get funded.
18	Once again it is important for the Council to understand the unique needscounseling, homeless, housing
Katy Rowls – COPD	rehabilitation, food bank services for the deaf. Deaf people access all these services through COPD. The majority of
Written comment at Public	deaf individuals work at below their skill level due to communication needs and need the support of many agencies to
Hearing, April 12, 2016	maintain their independence. Thank you!
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which includes General Fund support for COPD's Job Readiness program and Southern Arizona Association for the Visually Impaired Education program for blind children. COPD's program for Education, Resources and Supports was not recommended for funding and did not get funded.
19	1. Larry Moreno- (through hearing impaired interpreter)
Speaker providing comment at	• "I have been coming here for 5 years to get a lot of help from the Community Outreach Program in Tucson, Arizona.
Public Meeting	There has been a lot of help from the sign language interpreters".
Tuesday, April 12, 2016 5:30 p.m.	• Deeply appreciates the services he has received. "Thank you very much".
20	2. Barry Hieb – Member of the Shalom Menn Fellowship.
Speaker providing comment at	• "We are deeply appreciative of the City and CHRPA".
Public Meeting	• Segments of the population are not mobile, have language barriers, concerned about the allocation of funding and
Tuesday, April 12, 2016 5:30 p.m.	cutting the funding and getting access to that funding. Amendment #4 would put barriers in place for a large segment of the population.
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of

	the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million
	Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to
	assist homeowners.
	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
	includes General Funds for CHRPA for Acute Emergency Home Repair program.
21	3. Joshua Schlabach – Volunteers for CHRPA
Speaker providing comment at	• Is concerned about a waiting list. States older homes have water leaking in and especially in the case of mobile
Public Meeting	homes, within a month the floor could deteriorate and rot out. If someone has to wait a few years, the home may not
Tuesday, April 12, 2016 5:30 p.m.	even be repairable.
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income
	eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered
	by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting
	assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility
	review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the
	waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for time-
	sensitive verifications information and data sharing that only the PHA can authorize.
22	4. Carolyn Jaedecke – Program Director of Client Services for Community Outreach
Speaker providing comment at	• Organization offers transportation to doctors' appointments, communication for persons with hearing loss.
Public Meeting	• Provides direct communication to help understand and communicate (interpreters for hearing impaired). Without
Tuesday, April 12, 2016 5:30 p.m.	interpreters, persons with hearing loss are frustrated
23	5. Joe Allen – Volunteer for Community Home Repair.
Speaker providing comment at	• Volunteers with some of the poorest communities. Some homes may be 90- 110 degrees in the trailer due to lack of
Public Meeting	cooling. Sees this every day.
Tuesday, April 12, 2016 5:30 p.m.	Hopes the city will keep the funding intact for urgent needs.
RESPONSE:	The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation
	program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from
	CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of
	the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million
	Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to
	assist homeowners.
	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
	includes General Funds for CHRPA for Acute Emergency Home Repair program.
24	6. James Evers – on Board of Directors for Community Home Repair
Speaker providing comment at	• Provides services that are unmatched by any other organization. Prioritizes because some people have absolute flat
Public Meeting	out emergencies in their homes.
Tuesday, April 12, 2016 5:30 p.m.	Concerned those urgent needs will not be met.

	• Partnering with TFD and El Rio Health Center to serve clients in the most need. Last year did 1500 jobs. This has been successful over the last 30 years.
	• Concerned about the change of funding and about wait list and urgent needs not comfort needs, after food, shelter,
	and basic needs.
	People cannot lock doors at night because doors have been kicked in. Permits weather, varmints and people from
	previous lives into home. This is not a choice, people are struggling.
	Worried about people getting on a long wait list, versus picking up the phone and making one phone call is
	insurmountable.
	Concerned about people with little or no education will have a hard time navigating the system.
	• Requests review of wait list and funding. "This is a severe disservice to the clients that we serve"
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
25	7. Clifford Rowley – Board of Directors Community Outreach Program for the Deaf and
Speaker providing comment at	Board of Directors with Catholic Community Services of Southern Arizona.
Public Meeting	• Involved since moving to Tucson form Newark, New Jersey in 2003. The bottom line is that, as a representative, I
Tuesday, April 12, 2016 5:30 p.m.	would first like to thank you for making some changes to your amendments, especially amendment # 5. Deaf people
	need services in a different way.
	Organization provides professionals that can communicate with these clients. These people need different services
	than the general population, to communicate with these clients, rather than a counselor that does not know sign
	language and does and not understand that culture. We need to add more people and more resources like the ones
	that we already have.
	• In addition, we need a place where deaf senior citizens can live. We do not want them to be placed into regular group

homes as there is no one there that can communicate with them. I hope you will help us.

26 Speaker providing comment at Public Meeting Tuesday, April 12, 2016 5:30 p.m.	 8. Scott Coverdale – CHRPA Concerned about Amendment # 4. Does not care for the wait list. This does not work for the services that CHRPA provides. Need a better understanding, develop a better plan for HUD regulations. Suggests developing a better system. Starting July 1, there is no plan. CHRPA has for many years been serving Tucson and would like to continue that relationship. The current plan does not help the community. Last year there were 1800 hours of volunteer time.
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
27	9. Dustin Scuaber – Community Home Repair
Speaker providing comment at	We do emergency urgent care work. Our organization rapidly addresses issues.
Public Meeting	• Community Home Repair was able to finish 1100 home repairs last year.
Tuesday, April 12, 2016 5:30 p.m	• Concerned about clients waiting an additional year.
	• Urged the City to rethink the process before changing it. Most of these clients have extreme and dire needs, such as
	no running water, cooling, heating.
	Waiting list is not a good idea.
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize.

28	10. Peter Matlock – CHRPA
Speaker providing comment at	Would like City of Tucson to give funds equal to the cost on one emergency vehicle to build handicap ramps. Reasons
Public Meeting	the cost would be offset by the cost of the fire department or emergency crew responding to citizens that are not
Tuesday, April 12, 2016 5:30 p.m.	mobile enough to exit their homes
RESPONSE:	The ten areas that are recommended for replacement of the paramedic units have experienced a significant increase in service demand of over 36% in the past five years. Also, the majority of the paramedic units in service throughout the city are older than 9 years where the typical life span for this type of vehicle is 6 years. For the ten areas recommended, the vehicles have been in service for 12+ years. Regarding the Owner Occupied Housing Rehab Program, the intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will reevaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
	includes General Funds for CHRPA for Acute Emergency Home Repair program.
29	11. Michel McDonald – Community Food Bank
Speaker providing comment at	• Encourage planning for resources. Historically used some funds for the food bank. 93,000 residents are hungry, 53,000
Public Meeting	of them are children. Requesting food security. Too much need with too little resources. Concerned that the full
Tuesday, April 12, 2016 5:30 p.m.	allocation of funds are not being used.
	• Concerned about Proposal #5.
	• All grant review should be in public, would like more than 3-4 weeks' notice for public meetings
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which includes General Fund support for the Community Food Bank and other programs that address food security. You may view these recommendations at https://www.tucsonaz.gov/files/hcd/FY17 Human Services Final Recommendation.pdf The City has implemented the Zoom Grants program (also used by Pima County) for the annual Request for Proposals (RFP) process for entitlement funds allocated for Human Services programs. This software program facilitates a consistent review of hundreds of applications requesting entitlement funds that is based on the written content of each proposal submitted. The program allows citizen volunteers and subject matter experts participating on the application review committees to review and score each application assigned to them easily via the internet. They can communicate electronically yet all committees do meet face to face at one meeting to discuss the applications. To also have each agency present their application at a meeting would be a significant cost to the City to secure space, print documents, dedicate staff time, plus a time burden on the applicants and committee members to be available to present/review each presentation. Regarding meeting notice time, HCD follows HUD requirements, the Citizen Participation Plan, City Administrative Directives and City Charter requirements for the public process.

30 Speaker providing comment at Public Meeting Tuesday, April 12, 2016 5:30 p.m.	 12. Carol Rose – Pastor of Shalom Mennonite Church Fellowship Asking to have COT reconsider #4 Amendment Proposals. Impressed by CHRPA, don't limit resources and funding to CHRPA. Feels the wait list would hamper CHRPA's good work.
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize.
31	13. Renee Kehr – On behalf of CHRPA
Speaker providing comment at Public Meeting	• Has been helped by CHRPA, on a limited income and she had a water pipe burst. CHRPA was able to fix it quickly and she is very grateful for their help.
Tuesday, April 12, 2016 5:30 p.m.	44 Comman Domah Con habelf of CURRA (Consists and bline intermedian commanded)
32	14. Carmen Dorsch – On behalf of CHRPA (Spanish speaking, interpreter summarized)
Speaker providing comment at Public Meeting	• She is grateful for CHRPA help to fix her cooling, heating. Maintenance around house. On limited income, here to let the City know that CHRPA has helped her.
Tuesday, April 12, 2016 5:30 p.m.	
	15. Gail Bouchee – Direct Center for Independence
Speaker providing comment at Public Meeting	Has helped COT with housing needs. Prescreens clients.
5	• Concerned that clients that are elderly and frail with disabilities will not get needs met. Asking for and needing more funds.
Tuesday, April 12, 2016 5:30 p.m.	• Concerned about the City's consolidated waiting list.
	• This organization helps keep clients in their own homes and out of nursing facilities.
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting
	assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize.
34	16. Carrie Nelson – on behalf of CHRPA
Speaker providing comment at Public Meeting Tuesday, April 12, 2016 5:30 p.m.	 Tucson has a housing problem, concerned about the wait list- # 4 proposal. Concerned about the 50% funding cut.

RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
35	17. Jeremiah Mark – COPD (through hearing impaired interpreter)
Speaker providing comment at	• Deaf and blind. Lost hearing 30 years ago. Has encountered counseling and has case management. Gets help with
Public Meeting	shopping, banking, appointments and transportation. Without these services would be trapped in home. Has help with
Tuesday, April 12, 2016 5:30 p.m.	translators for hearing loss using American Sign Language.
, , , , ,	Communication is an issue without COPD.
	Would like CPOD funding to continue.
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which
	includes General Fund support for COPD's Job Readiness program and Southern Arizona Association for the Visually
	Impaired Education program for blind children. COPD's program for Education, Resources and Supports was not
26	recommended for funding and did not get funded.
36 Speaker providing comment at	18. Catalina Laborin – employee of El Rio Healthcare, on behalf of CHRPA
Speaker providing comment at Public Meeting	 Helps clients that need wheelchair ramps and handicap bars in bathrooms. Concerned about the waiting list (#4 on Amendment).
Tuesday, April 12, 2016 5:30 p.m.	Concerned about the waiting list (#4 on Amendment).
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income
	eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered
	by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting
	assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility
	review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the
	waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for time-
	sensitive verifications information and data sharing that only the PHA can authorize.

37	19. Abagail Osborne – on behalf of CHRPA
Speaker providing comment at	 Assesses homes for handicap/wheelchair ramps and designs ramps.
Public Meeting	Concerned about cutting the funding and the waiting list.
Tuesday, April 12, 2016 5:30 p.m.	Would like to see amendment delayed.
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
38	20. W.Mark Clark – CEO at Pima Council on Aging
Speaker providing comment at	Home repair issues, homes over 50 years old have special needs for repair.
Public Meeting	• Home repair is a key issue, concerns about the wait list and prioritizing.
Tuesday, April 12, 2016 5:30 p.m.	• Tucson is the 3rd most aged city in the U.S. in terms of population. 200,000 residents over the age of 60.
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners.

	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
	includes General Funds for CHRPA for Acute Emergency Home Repair program.
39	21. Brianda Torres – Ward 3 City Council Office
Speaker providing comment at	Wants to know if roll over funds are available.
Public Meeting	• Concerned about cut of 50% funding. How is the community going to be served?
Tuesday, April 12, 2016 5:30 p.m.	Concerned about cut of 50% funding. How is the community going to be served:
RESPONSE:	\$994,536 of the \$3,279,425.45 for ambulances is carry forward from the previous year CDBG funding: \$449,386 in
KESFONSE.	sidewalks (unallocated) and \$545,150 from the CDBG target area public facilities funding (unallocated).
40	22. Charles McBride – COPD
Speaker providing comment at	• Concerned about funding cuts.
Public Meeting	•
_	Concerned about cutting vocational services for clients.
Tuesday, April 12, 2016 5:30 p.m.	On Mary 2, 2016. Maryon and Council did annually the national Hymens Counines funding recommendations from HCD which
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which
	includes General Fund support for COPD's Job Readiness program and Southern Arizona Association for the Visually
	Impaired Education program for blind children. COPD's program for Education, Resources and Supports was not
	recommended for funding and did not get funded. You may view these recommendations at
	https://www.tucsonaz.gov/files/hcd/FY17 Human Services Final Recommendation.pdf
41	23. Katrina Goering – CHRPA Administrative Assistant
Speaker providing comment at	Concerned about funding cuts.
Public Meeting	• Serves low income and worried about health and safety of clients if funding is not available.
Tuesday, April 12, 2016 5:30 p.m.	Urging City to reconsider waiting list.
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income
	eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered
	by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting
	assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility
	review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the
	waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for time-
	sensitive verifications information and data sharing that only the PHA can authorize.
	The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation
	program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from
	CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of
	the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million
	Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to
	assist homeowners.
	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
	includes General Funds for CHRPA for Acute Emergency Home Repair program.

42	Sirs:
>>> <fhershberger@cox.net></fhershberger@cox.net>	I am writing concerning Annual Action Plan ∨ Consolidated Plan, and Amendment 4. It is my understanding by these
4/11/2016 9:42 AM >>>	plans you expect to cut your support to CHRPA 50% and with amendment 4 to put poor people on long master waiting
7/11/2010 3.42 / ((1/////	list. CHRPA is an organization that helps poor persons to maintain their homes so they will not become homeless. They
Received during Public Comment	help with emergency repairs. I would ask you to reconsider your cuts and give 100% support to CHRPA.
Period – March 19 thru April 18	Thank you
renou maren 15 ana April 16	Thank you
	Floyd Hershberger
	7442 E Montecito Dr
	Tucson, AZ 85710
	Phone 520-250-7142
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income
	eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered
	by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting
	assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility
	review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the
	waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for time-
	sensitive verifications information and data sharing that only the PHA can authorize.
	The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation
	program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from
	CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of
	the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million
	Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to
	assist homeowners.
	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
42	includes General Funds for CHRPA for Acute Emergency Home Repair program.
43	I am writing to add my voice to many against the cut in funding for Community Home Repair Project of Arizona
>>> MarkSue Schildt	(CHRPA). I have volunteered at CHRPA and have seen the amazing difference they make in the lives of those suffering
<pre><schildts5@gmail.com> 4/10/2016</schildts5@gmail.com></pre>	from poverty. I also place faith-based young adult volunteers at CHRPA through Mennonite Voluntary Service. These
3:02 PM >>>	young adults have life changing experiences at CHRPA. The hands-on helping the marginalized in our community is such
	a powerful tool for training our next generation of leaders and community organizers.
Received during Public Comment	CHRPA is able to go a long way towards keeping the poor in their own homes and off the streets. Those in severe
Period – March 19 thru April 18	poverty are just weeks or days away from being unable to stay in their homes. CHRPA is able to respond quickly to
	those in need because of funding from the city. If these same folks were to need to go to the city for help, the wait
	would make their dire situation fail. This failure would end up costing the city of Tucson much more, and cost the
	individual seeking help, everything.

	Please keep CHRPA's funding whole. If you feel the need to alter it, add more funding so they can help more people, one home at a time.
	Thank you, Sue Schildt 520.260.2922
RESPONSE:	The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
44	Dear Mayor and City Council Members,
>>> Hartzler2	I am writing to urge you to reconsider the CDBG funding allocations outlined in the FY 2017 Annual Action Plan and
<pre><bettyhartzler@gmail.com></bettyhartzler@gmail.com></pre>	proposed Amendment #4 to the City of Tucson Five Year HUD Consolidation Plan.
4/10/2016 5:41 PM >>>	After 40 plus years serving residents in various health care facilities, and since I had done some remodeling in my
., ,	own homes, I wanted to volunteer my time and talents to address the physical/environmental needs of vulnerable
Received during Public Comment Period – March 19 thru April 18	Pima County residents. IN 2007 I joined CHRPA's team of skilled staff and volunteers and later also joined the CRPA board. My motto has always been "Make a Difference, Make it Better, Make it Last," and CHRPA follows those
	principles.
	I would be disappointed to see the CHRPA services to your residents being cut since we provide such a valuable
	service to needy individuals in a timely manner.
	Sincerely,
	Harvey Hartzler
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income
	eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered
	by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting
	assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility
	review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the
	waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for time-
	sensitive verifications information and data sharing that only the PHA can authorize.
	The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation
	program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from
	CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of

	the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
45 >>> dan regier <dan.regier@gmail.com> 4/10/2016 1:40 PM >>> Received during Public Comment Period – March 19 thru April 18</dan.regier@gmail.com>	> I am concerned about the City's plan to cut CDBG funding for Community Home Repair. I am equally concerned about a plan to create a master waiting list for home repairs in the city. As a former long-time employee of CHRPA, I have seen first-hand the how efficient and effective the organization is. Despite its already-limited budget, the number of people CHRPA serves is remarkable. And in my conversations with many clients, I was repeatedly told, "if it weren't for CHRPA, I would be living on the street." One of the most compelling stories I witnessed was of an elderly, home-bound woman whose swamp cooler I repaired on a hot July afternoon. I was told that she had called the office sounding "desperate" and that she had no cooling. After fixed the cooler, she thanked me and said she would have died otherwise. I smiled and agreed that, yes, the heat was pretty intense. "No," she told me as she gripped my hand, "I was planning to kill myself this afternoon if I couldn't get cool. I just couldn't take the heat anymore." Tucsonans like this woman will be the ones who suffer if CDBG funding is cut. And a centralized waiting list (which may sound good on paper) will only slow the quick response to those who desperately need immediate help. If the city truly hopes to "stabilize and improve the existing housing stock" and moreover, help our most vulnerable neighbors, we must continue to fund CHRPA and allow them to respond quickly. Sincerely, Dan Regier
	3722 E Garden St. Tucson, AZ dan.regier@gmail.com
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners.

	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
46	
>>> Christy Voelkel	Greetings, I am writing today to urge you to reconsider the CDBG funding allocations outlined in the FY 2017 Annual Action Plan
<pre><christycvoelkel@gmail.com> 4/10/2016 7:40 AM >>></christycvoelkel@gmail.com></pre>	and proposed Amendment #4 to the City of Tucson Five Year HUD Consolidated Plan. With the funding allocation changes outlined in the FY 2017 City of Tucson Annual Action Plan, CHRPA's funding would be cut by 50%. CHRPA is a
Received during Public Comment Period – March 19 thru April 18	highly efficient organization, able to leverage in-kind donations and thousands of volunteer hours to stretch its funding. In effect, if CHRPA loses \$100,000 of CDBG funding from the city, it cuts the amount of service the agency can deliver by three times that amount.
	Additionally, Proposed Amendment #4, the Owner-Occupied Housing Rehabilitation Program Waiting List will eliminate CHRPA's ability to respond quickly to home repair crises with CDBG funding. When water is gushing into the yard, or the temperature inside the mobile home is over 100 degrees, or the toilet hasn't flushed in weeks, CHRPA can't wait. People can't wait. The City of Tucson shouldn't wait. These are real people in our community living in substandard housing and dangerous situations. Situations that cannot be added to the bottom of a long waiting list and not attended to for months or years without consequences. Most of the time, the waiting list will not even be accepting
	new applications.
	I know from my many years experience of watching CHRPA at work that they are truly an amazing skilled, committed
	and necessary team of staff and volunteers who have earned every penny of support that this city can give them for the
	betterment of all.
	Thank you,
	Christy Voelkel
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income
	eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered
	by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting
	assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility
	review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the
	waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for time-
	sensitive verifications information and data sharing that only the PHA can authorize.
	The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation
	program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from
	CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of
	the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million
	Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to
	assist homeowners.
	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.

47 Don or Cathy Lichti lichti@sbcglobal.net> 4/9/2016 1:07 PM >>>

Received during Public Comment Period – March 19 thru April 18

I have been a volunteer with Community Home Repair Projects of Arizona (CHRPA) for the past 3 years. I am writing to express my concern over current plans for the City of Tucson to cut CHRPA's CDGB funding by 50% and Amendment 4 which would centralize the application process and create a "master waiting list" for repair projects.

Let me list just a few examples of repair projects I have been involved with:

- 1. A young mother with 4 children where the kitchen cabinet was falling apart, the counter top rotted through, the sink falling and the drain leaking. We reinforced the cabinet, replaced the counter top and faucet, reinstalled the sink and repaired the drain. When we left, the mother could again cook and wash dishes on a level, solid surface.
- 2. Another mother with 4 children. When we arrived and turned on the kitchen faucet, water shot up about 3 feet. In addition, there was no running water in either of the two bathrooms. Essentially they had no water to wash hands or faces! We repaired the leak in the kitchen and installed working sinks in both bathrooms. A certain relief for this mother.
- 3. A single lady who was washing dishes when we arrived. These were being washed in a pan, she had gotten water from outside and then carried the dirty water back outside to pour it out. She had no kitchen counter/cabinet inside, as it was sitting outside. Additionally, the kitchen plumbing affected the drain from the bathroom sink. We re-routed the plumbing for both the bathroom and kitchen, installed the kitchen cabinet and sink, hooked up the water lines and created a functional kitchen.
- 4. A mother with 3 boys lives on the second floor of this house. There is a front and back door both accessible by stairs. Unfortunately the back door had been kicked in some months earlier so the mother had screwed a 2X4 across the door to keep it shut. That worked but now there was only one exit to this second story home, very unsafe. We repaired the door jamb so now both doors are functional as exits, a huge safety improvement for this family.

These are just a few examples of emergently needed repairs that I have been involved with. It does not include the numerous plumbing repairs, tub conversions, grab bars, roof repairs, floor repairs, water heater replacements, cooler repairs/startups, accessible ramps, furnace repairs/startups, steps, gas line and water line replacements and electrical jobs that I along with numerous volunteers and CHRPA staff have performed.

Why do we do this work? These are our Tucson neighbors who deserve safe, adequate housing but are unable to afford repairs on their limited incomes. Tucson needs to continue to "stabilize and improve the existing housing stock" which the city states is the "most relevant housing and community development goal" (pg 60. Annual Action Plan). Without organizations like CHRPA, families continue to live in unsafe and sometimes hazardous conditions. Funding from the city of Tucson is essential to continue to provide these basic housing needs. Without these city funds, CHRPA will need to reduce the number of low-income people we can help.

Another concern is Amendment 4 which would centralize the application process and create a master list for all city funded rehab projects. While this appears to be a streamlined way to do business I believe it would create a significant waiting list with emergency repairs being delayed. CHRPA currently is able to make emergency repairs that enhance safety, reduce water wastage, etc. This should continue as it is in the best interest of our Tucson neighbors.

At the end of a CHRPA day I often come home tired but also with the satisfied feeling that I have helped someone

else to have a better place to live. It may be a minor improvement or in many cases a significantly safer environment. CHRPA needs continued adequate funding so these improvements can be maintained.

I would urge the City of Tucson to not only maintain the current funding for CHRPA but also to look for ways to enhance this funding over coming years. Additionally I would encourage you to reject Amendment 4 so that needed repairs can continue to be done without delay. CHRPA is a tremendous community asset. We should work together to support it. Thank you for your consideration of this request.

Sincerely,

5500 N. Valley View Rd, #129

Tucson, AZ 85718

Don Lichti

RESPONSE:

The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize.

The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners.

On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.

48

>>> Cathy Della Penta <c.della@cox.net> 4/8/2016 5:04 PM >>>

Received during Public Comment Period – March 19 thru April 18

Dear HCD:

In regards to a a recommendation to remove funding [see The Daily Star article on Sunday April 3, 2016] in the Housing and Community Development Proposal, I ask that the following organizations and programs be protected against funding cuts: The Community Food Bank of Southern Arizona, the Primavera Foundation, Our Family Services and the SNAP and TANF programs. These organizations and programs are the foundation of outreach to the underserved and indigenous populations in our area. If the bedrock is removed [i.e.- the foundation], the building will wall. A whole host of other consequences will occur. The funding cuts would have a terrible Domino Effect throughout the region. [For ex., if the cuts occur, more people will get sick and use Emergency Room facilities, thereby draining resources, etc.]

Too many people are working part-time or are underpaid. Even full time employees in certain industries can not make ends meet, so the above groups and programs are needed to help people keep afloat and pay rent, utilities, food,

	clothing, and health insurance. Thank you for your time and consideration in this funding issue.
	Sincerely, Cathy Della Penta 10601 E Marchetti Loop Tucson, Arizona 85747-6085
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which includes CDBG Fund support for Community Food Bank, Primavera, and Our Family Services. You may view these recommendations at https://www.tucsonaz.gov/files/hcd/FY17 Human Services Final Recommendation.pdf
49 >>> <jmetzler13@cox.net> 4/7/2016 4:30 PM >> Received during Public Comment Period – March 19 thru April 18</jmetzler13@cox.net>	Dear City of Tucson Decision Makers, Marge hadn't showered in eight months when CHRPA knocked on her door. Marge is 59 and lives alone in Ward 5. Soon after her partner died, the waterline started leaking and Marge couldn't afford the bill or a plumber—so she turned the water off. Once a day she would walk outside, turn the water on and fill her buckets. After six months this got to be too much, so she cut down on her water usage. It was eight months later that Marge found CHRPA's number. Two days after Marge called CHRPA she had a new waterline, paid for with CDBG funds. Marge told our office, "I think I would have ended my life but this has given me hope. Having water has helped me feel like a real human again." I am writing today to urge you to reconsider the CDBG funding allocations outlined in the FY 2017 Annual Action Plan and proposed Amendment #4 to the City of Tucson Five Year HUD Consolidated Plan. With the funding allocation changes outlined in the FY 2017 City of Tucson Annual Action Plan, CHRPA's funding would be cut by 50%. CHRPA is a highly efficient organization, able to leverage in-kind donations and thousands of volunteer hours to stretch its funding. In effect, if CHRPA loses \$100,000 of CDBG funding from the city, it cuts the amount of service the agency can deliver by three times that amount. However, this reduction of funds is not the biggest threat to CHRPA's ability to deliver critical services. Proposed Amendment #4, the Owner-Occupied Housing Rehabilitation Program Waiting List will eliminate CHRPA's ability to respond quickly to home repair crises with CDBG funding. When water is gushing into the yard, or the temperature inside the mobile home is over 100 degrees, or the toilet hasn't flushed in weeks, CHRPA can't wait. People can't wait. The City of Tucson shouldn't wait. These are real people in our community living in substandard housing and dangerous situations. Situations that cannot be added to the bottom of a long waiting list and not attended to for months or years without

	low-income populations and their access to safe, healthy, and decent housing in our community. Members of the City Council, Mayor Rothschild and City Manager Ortega please help preserve this well-proven means of addressing critical needs for the people of Tucson.
	Respectfully, Jennifer Metzler (Tucson Resident)
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
50	Dear Ann Vargas,
>>> Howard Polster	I was a volunteer for Community Home Repair Projects of Arizona (CHRPA) for seven years and can say without
<123howardp@gmail.com>	reservation that the mission and achievements of CHRPA far exceed any other organization that I have been associated
4/7/2016 2:45 PM >>>	with. To cut their funding would be a gross mistake.
Bassinad dunian Bublis Comment	I now live in San Francisco and am looking for a similar organization to volunteer with. All in vain. I have not found
Received during Public Comment Period – March 19 thru April 18	another non profit that meets my expectations and has the vision and performance output even close to CHRPA. To put it another way, San Francisco does not have what Tucson has - an organization like CHRPA.
renou – March 13 tha April 18	Please reconsider the CDBG funding allocations outlined in the FY 2017 annual action plan and proposed Amendment
	#4 in the City of Tucson 5 year HUD Consolidated Plan.
	Thank you
	Howard Polster
	3431 Sacramento ST. #1
	San Francisco, CA 94118
	123howardp@gmail.com

RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income
	eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered
	by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting
	assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility
	review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the
	waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for time-
	sensitive verifications information and data sharing that only the PHA can authorize.
	The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation
	program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from
	CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of
	the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million
	Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to
	assist homeowners.
	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
	includes General Funds for CHRPA for Acute Emergency Home Repair program.
51	The Primavera Mens' Shelter has not been recommended for CDBG funding in the coming fiscal year. This decision, if
>>> Nancy Bissell	approved by the Mayor and City Council, would have a disastrous effect not only on the ever-growing homeless
<nkbissell@earthlink.net> 4/6/2016</nkbissell@earthlink.net>	population in Tucson, but on the entire community. The shelter, which serves 110 job-seeking, sober men, has
2:42 PM >>>	operated at full or nearly-full capacity since its founding in 1984. Clients are required to develop a case plan and work
	with trained case managers towards the goal of employment if they are able, or social services if they are elderly or
Received during Public Comment	disabled. The length of their stay is determined by their adherence to this process.
Period – March 19 thru April 18	The majority of homeless people in Tucson are men. The services available to them are limited: there is no other
	shelter in the Tucson area that serves this population, and which connects its clients to the full spectrum of Primavera's
	programs, including job training and placement (Primavera Works), and stable housing. Without a point of entry back
	into the system, these men are left without hope of improving their lives, and the community is left with a burden it
	cannot sustain.
	I urge you to consider including the Men's Shelter in your CDBG funding decision as you have done in past years. The
	results speak for themselves: the shelter is an invaluable investment in the well-being of our community.
	Thank you,
	Nancy Bissell
	Co-Founder, The Primavera Foundation
	nkbissell@earthlink.net (520) 792-9924
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which
	includes CDBG support for Primavera's Men Shelter. You may view this recommendation at
	https://www.tucsonaz.gov/files/hcd/FY17_Human_Services_Final_Recommendation.pdf

52 >>> "Patricia Portillo" <patriciap@copdaz.org> 4/6/2016

10:30 AM >>>

Received during Public Comment Period – March 19 thru April 18

Please help us to help Deaf, DeafBlind, and Hard of Hearing persons who do not have a place to go where people understand their needs and where communication is not the issue. IF COPD is not funded where will Deaf folks go for counseling or to look for work and maintain that job, instead of being on public assistance?

Three Main Populations:

· Deaf people: The challenges for this group is the informational, educational, and life lesson gaps that occur when you never hear information. Educational issues further the delays with a typical Deaf person leaving high school reading at a 4th grade reading level.

The lack of fully understanding the world, feeling separate, and the on-going educational delays sets up the Deaf person leaving high school and heading to employment with significant challenges. These difficulties continue through adult life. The stresses of employment, the inability to be able to participate in employment training programs due to reading levels, the struggles of parenting and other adult occurrences whether good or bad can lead to a life of poverty. The continuation of life demands and the ability to cope has meant that the population has a higher than average substance abuse problems, has 50% more reported domestic violence occurrences, has a 79% unemployment and has general difficulties in acquiring the skills needed to move forward in life.

· DeafBlind: No other group challenges the social service network then this most vulnerable population.

Ushers Syndrome: This group is typically deaf at birth and then slowly loose vision starting at the age of 15. Social service agency must know sign language to provide services.

Aging Issues: Both vision and hearing are affected as we age—starting at the age of 60.

Needs: An agency that understands the effects of both vision and hearing on a person at various ages. An agency that can provide the adaptations needed for the person to live an independent life and staff who are skilled to evaluate the gaps and provide the needed service.

- Hard of Hearing:
- o 16% of school aged children have hearing loss
- o 1 in 5 U.S. teens have hearing loss
- o 1 in 6 of baby boomers have hearing loss

Thank you for taking the time to listen and consider this very issue.

Patricia Portillo

Office Manager

Community Outreach Program for the Deaf

Community Living Program

520.792.1906 www.facebook.com/COPDArizona

RESPONSE:

On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which includes General Fund support for COPD's Job Readiness program and Southern Arizona Association for the Visually Impaired Education program for blind children. COPD's program for Education, Resources and Supports was not recommended for funding and did not get funded.

53	To Whom It May Concern,
>>> "Susanne Hogan"	Deaf and Hard of Hearing people make up 11% of your population. There appears to be no funding for this group in
<pre><susanneh@copdaz.org> 4/6/2016</susanneh@copdaz.org></pre>	any of your recommendations. I am a staff member of COPD and we know the need of this population in the Tucson
9:52 AM >>>	community. COPD applied for funding that would support the Deaf seniors and our DeafBlind persons and people who
	need counseling and employment services. Please reconsider your position. COPD offers services where all the staff
Received during Public Comment	signs and we can obtain services. If our community members must go to a "hearing" agency—then it will cost a lot of
Period – March 19 thru April 18	money for interpreters. This does not make sense to us!!
	Susanne A. Hogan
	Community Outreach Program for the Deaf-Southern Arizona and Southern New Mexico
	Program Coordinator-iCanConnect
	268 W. Adams Street
	Tucson, AZ 85705
	susanneh@copdaz.org
	(520) 792-1906 EXT 7328
	VP- (520) 445-8490
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which
	includes General Fund support for COPD's Job Readiness program and Southern Arizona Association for the Visually
	Impaired Education program for blind children. COPD's program for Education, Resources and Supports was not
	recommended for funding and did not get funded.
54	I am concerned about the lack of commitment to people who are Deaf or have a hearing loss from what I see on the
>>> "Anne Levy"	recommendations for city's funding.
<pre><annel@copdaz.org> 4/6/2016</annel@copdaz.org></pre>	Of all the disability groups, the highest disability group is people experiencing a hearing loss. To provide services the
9:21 AM >>>	agency chosen would need to be able to communicate with deaf, deafblind and hard of hearing people. How will that
Passived during Public Comment	happen if the agency does not have people who know how to communicate with this population?
Received during Public Comment Period – March 19 thru April 18	The lack of commitment will result in additional crisisutilizing police and other resources, lack of opportunities in
Perioa – March 19 thru April 18	employment, additional homelessness, additional poverty for this population and basic lack of any community resources. There are less interpreters needed for so called "hearing" agencies and they are more costly then funding
	an agency to support this population.
	I am requesting a review of the recommended funding for a change to focus on this population.
	Thank you,
	Anne Levy, Executive Director: COPD, CLP, VCD, COPD-NM
	520-792-1906, www.facebook.com/COPDArizona
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which
11.01.01101.	includes General Fund support for COPD's Job Readiness program and Southern Arizona Association for the Visually
	Impaired Education program for blind children. COPD's program for Education, Resources and Supports was not
	recommended for funding and did not get funded.

55	While the City of Tucson faces serious financial strains, I urge you NOT to take that out on our most vulnerable
>>> Barbara Kelly	residents. Tucson's impressive nonprofits are also stretched in their efforts to help provide our needy citizens with
<pre><bgkelly@earthlink.net> 4/4/2016</bgkelly@earthlink.net></pre>	food, shelter, mental health services and other basics of life that are not available to them otherwise.
2:22 PM >>>	I have experience with the Community Food Bank as a contributor and volunteer and assure you that clients really
	need — and appreciate — the small amounts of food they receive. And those clients overlap with all the other
Received during Public Comment	organizations you help to support. Helping these nonprofits help those in need is a vital responsibility for a caring city
Period – March 19 thru April 18	like Tucson.
	Thank you.
	Barbara Kelly
	Tucson, AZ
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which
	includes CDBG support for Community Food Bank. You may view this recommendation at
	https://www.tucsonaz.gov/files/hcd/FY17 Human Services Final Recommendation.pdf
56	Ms. Ann Vargas,
>>> eliastoubassi	I am writing to oppose cuts in the proposed Community Development Plan which will result in cuts to community
<eliastoubassi@yahoo.com></eliastoubassi@yahoo.com>	organizations serving the most needy individuals and families in our community. Organizations such as Primavera and
4/5/2016 11:16 AM >>>	the Community Food Bank play an important role in the Tucson area. I suggest that they retain or exceed their current
Received during Public Comment	allocation with cuts made elsewhere in the budget.
Period – March 19 thru April 18	Elias Toubassi
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which
	includes CDBG Fund support for Community Food Bank and Primavera. You may view these recommendations at
	https://www.tucsonaz.gov/files/hcd/FY17 Human Services Final Recommendation.pdf
57	Cancel Cesaer Chavez paid holiday for city employees. The poor need help more than city employees. Every little bit
From: Patricia Carter	helps. Shame on City council for giving themselves a paid holiday when Tucson economy is in such a sad state of affairs.
pacartergato@icloud.com	
Received during Public Comment	
Period – March 19 thru April 18	
RESPONSE:	City Holiday determinations are not under the purview of this process.
58	Prior to deciding any potential support for the subject Proposal, I believe it's imperative that the public be informed as
From: Pris Krieg	to the legal citizenship status of all current and near term future recipients. Please provide confirmation as to the
pris.krieg@yahoo.com	preceding so that the facts are transparent to the taxpaying public in Tucson, PIMA County, Arizona, and the US.
	Thank you for your timely response.
Received during Public Comment	tjkrieg@yahoo.com
Period – March 19 thru April 18	

RESPONSE:	There is no HUD requirement to verify citizenship status as a condition of receiving assistance through federal Community
	Planning and Development (CPD) entitlement programs (CDBG, ESG, HOME, HOPWA).
59	To: The Hon. Mayor Jonathan Rothschild, members of the Housing and Community Development staff and the Tucson
From: "Tony Battaglia"	Food Security Commission:
anthonydbattaglia@gmail.com	As a supporter of and volunteer at the Community Food Bank of Southern Arizona, I respectfully request that the
	Mayor and Council restore its support to the Community Food Bank of Southern Arizona by over-riding the Grant
Received during Public Comment	Committee's recommendation to eliminate 100% of the support the City has historically afforded the Food Bank for its
Period – March 19 thru April 18	food assistance programs.
	Despite an improving economy, Tucson lags the nation and the State of Arizona in its job recovery with employment
	here yet to reach pre-recession levels and with poverty and food-insecurity showing few signs of abatement in our
	community. As a result, this is simply the wrong time to entirely eliminate the food assistance funding needed to
	continue to address Tucson's high level of food insecurity, especially in view of the recent restrictions placed on SNAP
	eligibility and the proposed reductions in the length of time TANF benefits will be available for those in need.
	Please consider restoring your support for the Community Food Bank and its agency partners on-going work to help
	alleviate hunger for low income seniors, school kids, veterans, the homeless and the struggling working poor.
	Thank you for reconsidering
	Anthony D. Battaglia
	7019 E Chickadee Ct
	Tucson, AZ 85750
	(520) 577-2536
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which
	includes CDBG Fund support for Community Food Bank. You may view this recommendation at
	https://www.tucsonaz.gov/files/hcd/FY17_Human_Services_Final_Recommendation.pdf
60	Subject: Food Security is an urgent need in Tucson - amendments to plans needed
Chris Shea	As a resident of greater Tucson and a Community Food Bank board member I am very concerned about Tucson's
<csteinershea@gmail.com></csteinershea@gmail.com>	proposed 2017 Action Plan, Amendments to the Five Year HUD Consolidated Plan, and the City's proposed FY17-20
To: <hcdcomment@tucsonaz.gov>,</hcdcomment@tucsonaz.gov>	Human Services Plan. They must be amended to clearly state that because of our community's continued and
<pre><mayor1.chpo3.chdom2@tucson< pre=""></mayor1.chpo3.chdom2@tucson<></pre>	foreseeable high rate of poverty and food-insecurity:
az.gov>,	1. Improving food security for our most vulnerable residents is one of our community's highest, evidence-based
<ryan.anderson@tucsonaz.gov></ryan.anderson@tucsonaz.gov>	human-service priorities;
CC: Chris	2. Annual City investments in serving this priority should be strongly articulated and annually allocated for in these
<csteinershea@gmail.com></csteinershea@gmail.com>	three Plans;
Date: 3/31/2016 10:27 AM	3. Highest-impact and greatest return-on-investment human-service providers, like the Community Food Bank
	(through its own facilities and agency partner network), should be favorably considered and annually invested in to
Email Received prior to Public	deliver these high-volume, needed food-security services;
comment Period	4. The City's proposed 2017 Action Plan should include at least a \$100,000 allocation to the Community Food Bank for

	our emergency food assistance program ("TEFAP"), as the sheer volume of low-income city residents served by this program is larger than any other human-services grant the City makes, and as the Community Food Bank's charitable donors have historically leveraged 7 times over the City's annual investment in purchased food funding. It is a travesty that our most vulnerable citizens - especially children and seniors - are food insecure. Please make these amendments now. Sincerely, Christina Shea
RESPONSE:	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD which includes CDBG Fund support for Community Food Bank and other programs that address food security. You may view these recommendations at https://www.tucsonaz.gov/files/hcd/FY17 Human Services Final Recommendation.pdf
From: Scott Coverdale <director@chrpaz.org> To: Ann Vargas <ann.vargas@tucsonaz.gov> Date: 3/31/2016 3:02 PM Subject: Consolidated Plan Comments Attachments: HRC letter, 3-7- 16.docx Letter received prior to public comment period</ann.vargas@tucsonaz.gov></director@chrpaz.org>	Hi again, Ann- I would like to submit the attached letter as comment on the Consolidated Plan, specifically on "Amendment 4", establishing the "Master Waiting List." I got responses from two city staff people. One person wrote: "I wanted to thank you for putting in writing what were all thinking. It appears there is no longer an emphasis on "Community" here in our department. I appreciate your time for stating this so eloquently." Another city staff person told me: "It's pretty obvious that this system can't work for CHRPA or for Direct, either, since you are responding to emergency calls. Between you and me, I don't know why they are putting this on the not-for-profit organizations." Please include these comments, also, though both of these people would rather remain anonymous. Thank you, Ann. Scott Coverdale, Community Home Repair
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.

62

From: Ron Koenig <Ronkoe@comcast.net>

To:<HCDcomment@tucsonaz.gov>

Date: 3/28/2016 10:13 PM

Subject: CDBG

Email Received prior to Public comment Period

Please provide justification for cutting CDBG funded owner occupied housing rehabilitation (OOHR) to fund fire equipment considering that OOHR is considered a high priority in the five year consolidated plan? While fire suppression equipment is an eligible expense, I fear that this a veiled attempt to supplant a general fund obligation at the expense of OOHR households. Please provide specific justification as to evidence to support that TFD does not respond to Low Income Areas as a result of insufficinent fire suppression equipment? Are response times disparate? If so, please provide documentation...could re-alloction of resources from the Tanque Verde Station or E .Pima Station (or other less utilized stations) off set such disparaties should they exist?

I am troubled by the thought that low income home owners will be afforded less opportunity to have safe, decent and affordable dwellings at the expense of a new shinny fire truck!

Based on health and safety concerns, another high priority that is integrated into several Consolidated Plan Goals, the City can use CDBG funds for eligible replacement Public Facilities activities without demonstrating an increase in needed capacity. Yet, the ten areas that are recommended for replacement of the paramedic units have experienced a significant increase in service demand of over 36% in the past five years. Also, the majority of the paramedic units in service throughout the city are older than 9 years where the typical life span for this type of vehicle is 6 years. For the ten areas recommended, the vehicles have been in service for 12+ years.

Regarding the Owner Occupied Housing Rehab Program, the intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will reevaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners.

On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.

63

Letter received from: Scott Coverdale, Community Home Repair Projects of Arizona (CHRPA)

Date: February 18, 2016

Regarding: CDBG funding

Letter received prior to public comment period

Dear Mayor and Council—

Community Home Repair has been providing emergency home repair and safety adaptations for low income homeowners of Tucson for 34 years. We repair and replace leaking gas lines, water lines, coolers, furnaces, roofs. We repair and replace sewer lines, electrical systems, broken windows and doors. We build low-rise steps and wheelchair ramps, we install grab bars, tub rails and toilet safety frames. Most of our work is done by trained and experienced volunteers, supervised by professional staff. We are a cost-effective and rapid response program that has between four and ten crews out every day. Last year we completed over fifteen hundred jobs.

Yesterday we had two meetings. The first was with the Tucson Fire Department at which we are refining the "TC3" program—Tucson Collaborative Community Care, an innovative system designed to address a wide variety of critical needs in the community. Community Home Repair will fill a unique role in that system, which will allow fire crews to make referrals directly to CHRPA, in order to address home safety problems for the people who frequently utilize emergency services. When someone falls in their tub or down rickety steps or who has no cooling or water supply, we will take the referrals from the Fire Department and try to address the underlying problems in the home. We recently

built a wheelchair ramp for a woman who was calling 911 several times per week for assistance getting out of her mobile home. With a new ramp, the calls to 911 stopped immediately.

The second meeting yesterday was with Ray Quihuis and Teresa Williams from the Housing and Community Development Department, who informed us that there was a likelihood that our funding would be cut again, this time by 50%. Over the past four years, the funding that Community Home Repair has received from City CDBG funds has declined from \$210,000 to its current level of \$145,000. If the anticipated cut is carried through, funding of \$72,500 would leave the program's funding critically low. With the added restrictions coming into place of only being able to work from a master waiting list, our ability to provide emergency repairs with this funding may be effectively over.

The coincidence of these two meetings was rather stunning. We are working harder than ever to collaborate with government and non-government agencies to expand our ability to reach people with critical need. We are the go-to agency for El Rio Community Health Center for hospital social workers, Pima Council on Aging, utility companies, City of Tucson Ward offices, County Supervisor offices and myriad other social service providers. Drastically reduced funding from the city will obviously have the result of us being unable to respond to the number of requests and referrals that we currently do. The context for these potential cuts is an environment in which we are taking more calls and doing more work than ever before, and because of our penchant for collaboration, we anticipate a significant increase in referrals during the coming year.

We know this, too—that the city has serious budget constraints, and that it has to be selective about which programs can receive funding. We constantly raise funds and mobilize volunteers to leverage the government funding that we receive. The truth about leverage, though, is that a lever needs a fulcrum. When we lose \$100,000 of funding from the city, it reduces the amount of service that we can deliver by three times that amount.

Maybe there is no other solution to the budgetary pressures that the city is under. In that case, we will of course continue to do all we can with the resources available to us. It is just unfortunate to contemplate a decline in our capacity to deliver service at the same time that our program is receiving more requests, from more directions, than ever.

Thanks for your consideration. The City of Tucson and Community Home Repair have been steadfast partners for over thirty years now, and we appreciate the good communication and partnership. We would be happy to meet with any city officials or staff to discuss these issues further.

Best Regards,

Scott Coverdale, Executive Director, Community Home Repair

RESPONSE:

It is recommended that CDBG funds be available for fire response vehicles. Based on health and safety concerns, another high priority that is integrated into several Consolidated Plan Goals, the City can use CDBG funds for eligible replacement Public Facilities activities including fire emergency response vehicles. The ten areas that are recommended for replacement of the paramedic units have experienced a significant increase in service demand of over 36% in the past five years with one area close to 99%. Also, the majority of the paramedic units in service throughout the city are older than 9 years where the typical life span for this type of vehicle is 6 years. For the ten areas recommended, the vehicles have been in service for 12+ years.

eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations the facilitates an administrative agreement for time-sensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (Including CHRPA) will receive 50% of their PY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If owarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program. 3 speakers in favor of continued funding and support for the Metropolitan Education Commission (MEC) to maintain programs for marginalized and college-bound students and for building local work-force capacity through educational achievement/success. Three speakers from the deaf community were invited to provide comments at the beginning of the Mayor and Council meeting related to the ongoing need for services (American Sign Language interpreters, counseling, in-home support, employment, and housing for seniors with hearing disabilities) provided by the Commun		
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materials and made the needed repairs to the water line; the elderly, low-income home owner had received a \$9,000	May 3, 2016 Public Hearing	address these emergencies. An example of a broken water line was described – CHRPA volunteers spent \$90 on
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estimate from a plumbing company to make the repairs.		estimate from a plumbing company to make the repairs.

RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners.
	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
67 Michel McDonald on behalf of the Community Food Bank of Southern Arizona May 3, 2016 Public Hearing	Mr. McDonald commented that 93,600 residents receive food/services from the Food Bank and its 80 partner agencies. This 18% of the population represents people who live in poverty and are underemployed or have no income or experience some kind of emergency, like a medical emergency. Food, like housing, is a basic and critical service. The City should come up with a 10-year focus for providing this service, similar to the 10-year Plan Tucson focus.
RESPONSE:	The Human Service Plan will be revamped during FY 2017 to meet the concerns and priorities of Mayor and Council and the community. A new plan will be submitted for review in the spring of 2017. We will ensure the priorities of Plan Tucson are integrated into the new plan.
68 Gail Bouchee on behalf of Direct Center for Independence May 3, 2016 Public Hearing	Ms. Bouchee emphasized the expanding need for home modifications for seniors and persons with disabilities, particularly the urgent need related to creating accessibility for people who cannot be discharged from the hospital to their (in-accessible) homes. Currently, DIRECT provides home evaluations, in-home and in-hospital interviews, and this facilitates an immediate response to this urgent need. Some disabled residents are stuck in their homes with inaccessible barriers. A 50% funding cut to DIRECT programs in FY 2017 will make it difficult to serve the community. DIRECT has a 35 year history and partnership with the City; they value this partnership.
RESPONSE:	It is recommended that CDBG funds be available for fire response vehicles. Based on health and safety concerns, another high priority that is integrated into several Consolidated Plan Goals, the City can use CDBG funds for eligible replacement Public Facilities activities including fire emergency response vehicles. The ten areas that are recommended for replacement of the paramedic units have experienced a significant increase in service demand of over 36% in the past five years with one area close to 99%. Also, the majority of the paramedic units in service throughout the city are older than 9 years where the typical life span for this type of vehicle is 6 years. For the ten areas recommended, the vehicles have been in service for 12+ years.

	With this recommendation (which was approved by Mayor and Council at the May 3, 2016 Regular Session), it will require us to reduce CDBG funding in other areas which includes the Public facilities programs for sidewalk installations and park projects where that funding will be eliminated this year and the Housing Rehab Program where the funding will be reduced by half. We believe this will be a one time purchase and in fiscal year 2018, we will recommend that funding be redirected back to the Housing Rehab Program and the Public Facility program.
69	Mr. Cloverdale thanked Mayor and Council and stated that CHRPA has been serving "our" community for 34 years.
Scott Cloverdale	CHRPA has partnered with the City for 15 years to provide emergency repair services to "our" neighbors; this is considered a valuable partnership. CHRPA receives referrals from Ward offices, Tucson Fire Department (TC3),
May 3, 2016 Public Hearing	hospitals and other non-profits. CHRPA would like to grow the capacity to serve the community and build upon the current impact of over 18,000 volunteer hours. He asked that the City have a sense of ownership in the program and expressed that CHRPA wants to work with HCD to create a system that works for the Housing Rehab Collaborative. Mr. Cloverdale also requested that Mayor and Council consider granting some general funds to DIRECT for their continued effort in the community on behalf of people with disabilities.
RESPONSE:	Mayor and Council did approve the Human Services funding recommendations from HCD which includes General Funds support for CHRPA's emergency repair program.
70	Carrie Nelson thanked Mayor and Council for general funds and commented that CHRPA works in every ward of the
Carrie Nelson on behalf of	City to help neighbors in need.
Community Housing Repair Project	
of Arizona (CHRPA)	
May 3, 2016 Public Hearing	
71	Alison Wood thanked Mayor and Council for general funds and asked questions regarding the waiting list for housing
Alison Wood on behalf of	rehabilitation services. She inquired about the number of people on the current waiting list, the length of time they are
Community Housing Repair Project	on the list, and the prioritization of individuals who have home repair emergencies.
of Arizona (CHRPA)	
May 3, 2016 Public Hearing	
RESPONSE:	The Department of Housing and Community Development (HCD) is required by regulation to implement a federal income eligibility standard (such as Section 8) and waiting list management process for any program funded and/or administered by HCD where federal funds are used. HCD will follow the Section 8 income eligibility process for all applicants requesting assistance through the Home Owner Housing Rehab Program. A centralized waiting list and a consistent income eligibility review meet fair housing goals. As the County-wide Public Housing Authority (PHA), the centralized management of the waiting list not only assures compliance with federal regulations but facilitates an administrative agreement for timesensitive verifications information and data sharing that only the PHA can authorize. The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from
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	Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners.
	On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This includes General Funds for CHRPA for Acute Emergency Home Repair program.
72	Ms. Barba publicly thanked Community Housing Repair Project of Arizona (CHRPA) for repairing her mobile home. She
Elva Barba <i>May 3, 2016 Public Hearing</i>	could not longer use a tub as it was difficult for her to enter the tub safely. CHRPA came and replace her tub with a walk-in shower including grab bars. She then had problems with her electricity and they fixed that too. She then needed her kitchen sink replaced and they did that including a new countertop. All of this at no charge. She is on a fixed income and could not afford to do any of this work. She was very thankful for their help.
73	Ms. Vargas,
Eula Matlock 110 N Bonanza	It has come to my attention that the City of Tucson is considering a 50% funding cut for Community Home Repair Project of Arizona, fondly known as CHRPA.
Tucson, AZ 85748 Letter dated April 12, 2016	I have been associated with this agency for a number of years, donating to their cause as a well as attending their annual dinners where I have met many of their staff and volunteers. I hope you are aware of the great work they do for a segment of our population that often and unfortunately too easily goes unnoticed: our low income seniors and persons with disabilities. CHRPA has the ability to react quickly and affordably to handle basic needs for this group of people. Basic needs that you and I take for granted such as heating and cooling of our living environment, running water, functioning toilets and the ability to safely enter and exit our home. Just read a copy of their CHRPA tales and you will get an idea of the work they perform. Pease consider carefully when making decisions that could hamper CHRPA's ability to continue serving our city. Thank you for your attention Eula Matlock
RESPONSE:	The intent of HCD is not to dissolve or permanently reduce the CDBG funded home owner housing rehabilitation program. All Housing Rehab Collaborative Participants (including CHRPA) will receive 50% of their FY 2016 allocation from CDBG funds. HCD remains committed to this program and will re-evaluate the program in FY 2017 with participation of the Housing Rehab Collaborative. Also, at the end of April 2016 HCD did submit an application to HUD for a \$2.9 million Lead Based Paint Hazard Control + Healthy Homes Grant Program. If awarded, these additional funds will be available to assist homeowners. On May 3, 2016, Mayor and Council did approve the revised Human Services funding recommendations from HCD. This
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